

## **CABLE for Dentists**

### **1. Account Management**

#### **My Dentist Account**

Allows the following functionality:

- Edit Dentists, Edit Practices, View Logs

Includes the following viewable information:

- Name, Telephone, Mobile, Fax, Email, GDC No., Date Opened, Last Order, Last Activity, Account Status, Dormant, Sales this year, Sales last year, Practices

Includes the following editable information:

- Title, Initials, Forename, Surname, Telephone, Mobile, Fax, Email, GDC No., Username, Password, Dormant, Practices

#### **Practices**

Allows the following functionality:

- Edit Practice list, Add Lab Feedback

Includes the following viewable information:

- Name, Address, Town, County, Postcode, Country, Contact, Telephone, Fax, Email, Last Activity, Account Status, Dormant, Currency, Dentists

Includes the following editable information:

- List of Practices that dentist is part of

#### **Labs**

Allows the following functionality:

- Add Lab Feedback

Includes the following viewable information:

- Lab Details including Name, Address, Town, County, Postcode, Country, Contact(s), Website, Telephone, Fax, Email, Local Area only, Last Activity, Account Status, Guarantee, Plus Access, Labtrac Lab, Dormant, Charts for Lab Feedback, Lab Remakes, Audit Scores
- Profile including Lab Logo, References, Warranty and Terms and Conditions
- Service Area including map
- Discounts including the early settlement discounts, dentists specific discounts
- Additional Detail including MHRA No, Certificate, Attachments, Company No, Pre Paid Label, Default Carrier and Technicians

## 2. Purchase Order Management

### Orders

Allows the following functionality:

- Add, Edit, Cancel, View, Print and Search Orders
- Approve and Remake Orders
- Labslip, Product Passport, Order Remakes, Order Warnings, Order Daily Values, Order Progress, Order by Status
- Order Sign Off

Orders can include:

- Dentist and Practice
- Patient Forename, Surname, Gender and DOB
- Laboratory and Price List
- Sent Date, Required Date and Attachments
- Dental Laboratory Products, Price list type
- Order Notes

Once a Price List has been verified by the Laboratory it will be available for use here. Operators may use a graphical Dental Chart to facilitate the selection of Dental Products.

Once the Product selection is made, CABLE will search through its database using complex patented algorithms to find alternative products from the selected labs able to fulfil the customer's order with 'like for like' products. The available alternatives can then be compared on feedback, remake rate, compliance and price.

Each available product may be printed if the Dentist needs to be consulted and Orders can be saved as Drafts to facilitate this. Once an Order is ready to be progressed it is firstly 'Approved' and then 'Sent to Lab'. Each Laboratory will receive a Job Summary email periodically throughout the day giving an instant, advanced warning that a new Order will soon be on its way.

Once an Order has been received back from the Laboratory it is marked as 'Received By Practice'. This enabled reporting on Orders which need be chased up.

### Audit Scores and Feedback

Every order can be have an Audit Score applied by the Dentist as follows:

- Aesthetics, Occlusions, Margins and Contact Points

These Audit Scores are collated to give an overall score for the quality of the work supplied by the Laboratory.

In addition, Lab Feedback can also be added, giving a general opinion on the service supplied by the Lab. Orders can be marked as late, positive or negative. This feedback is collated to go on the Laboratory file.

### **3. Invoices and Variances**

#### **Invoice Posting and Statement Validation**

Allows the following functionality:

- Adding and Deleting of Invoices
- Matching Invoices to Orders
- Recording Variances between Invoice and Order Value

Invoices include:

- Dentist, Practice, Lab, Lab Ref, CABLE Ref, Type, Value, Patient, Invoice Date, Due Date, Early Settlement Discount(s)

#### **Transactions**

Allows Invoices from Laboratories to be searched by Dentist, Practice and Lab. Invoices can:

- Be viewed as PDF documents
- Be toggled between authorised and on STOP
- Can be set as Paid

#### **Purchase Payments**

CABLE offers an automatic Payment facility whereby the Dentist ( or Group / Practice) can do a Payment run to pay all their outstanding Invoices.

Facilities include: Create Pay Due List, Print Pay Due List, Edit Pay Due List, Create Payments, Edit Cheques, View BACS List, View Cheque List, View Remittances, Update Payments

Through this facility, invoices can be paid through the lab's selected payment method. If the lab has opted to be paid by BACS (Faster Payments) then a CSV download \* is available which can imported into your online banking facility.

\* Santander format available

### **4. Logging and Data Integrity**

CABLE employs a number of features to ensure data is protected.

CABLE uses a record locking facility to ensure any record can only be edited by a single person at once.

Editing and Deleting will (where appropriate) store logging details leaving an Audit trail of what change was made and by whom.

## 5. Permissions and Access

All users on CABLE are assigned Permission Roles. These Roles dictate everything they are able to see and do within the system as follows:

- Accounts
  - Orders (View, Edit, New)
  - My Dentist Account (View, Edit, Edit Practice List)
  - Practices (View, Edit Practice List)
  - Labs (View)
- Finance
  - Invoice Posting (View)
  - Transactions (View)
  - Purchase Payments (View)
- Reports
  - Lab slip
  - Order Remakes
  - Order
  - Order Daily Values
  - Order Progress
  - Orders by Status

In addition, the data is limited as follows:

- Managers can see details of all the Practices and Dentists for which they are Managers.
- Practices can see details of all the Dentists who work at that Practice.
- Dentists can only see their own details.
- Dentists and Practices can only see Laboratories which deal within their area.

Other areas of the system including Orders, Invoices, Transactions and Variances are also influenced by these permission rules.

# **CABLE for Practices**

## **1. Account Management**

### **Dentists**

Allows the following functionality:

- Add new

Includes the following viewable information:

- Name, Telephone, Mobile, Fax, Email, GDC No., Date Opened, Last Order, Last Activity, Account Status, Dormant, Sales this year, Sales last year, Practices

### **My Practice Account**

Allows the following functionality:

- Edit Practice, Add new Dentist, Add Lab Feedback

Includes the following viewable information:

- Name, Address, Town, County, Postcode, Country, Contact, Telephone, Fax, Email, Last Activity, Account Status, Dormant, Currency, Dentists

Includes the following editable information:

- Name, Address, Town, County, Postcode, Country, Contact, Telephone, Fax, Email, Last Activity, Account Status, Dormant, Currency, Dentists

### **Labs**

Allows the following functionality:

- View List of Labs

Lab Profile Includes the following viewable information:

- Lab Details including Name, Address, Town, County, Postcode, Country, Contact(s), Website, Telephone, Fax, Email, Local Area only, Last Activity, Account Status, Guarantee, Plus Access, Labtrac Lab, Dormant, Charts for Lab Feedback, Lab Remakes, Audit Scores
- Profile including Lab Logo, References, Warranty and Terms and Conditions
- Service Area including map
- Discounts including the early settlement discounts, dentists specific discounts
- Additional Detail including MHRA No, Certificate, Attachments, Company No, Pre Paid Label, Default Carrier and Technicians
- Add Lab Feedback

## 2. Purchase Order Management

### Orders

Allows the following functionality:

- Add, Edit, Cancel, View, Print and Search Orders
- Approve and Remake Orders
- Labslip, Product Passport, Order Remakes, Order Warnings, Order Daily Values, Order Progress, Order by Status
- Order Sign Off

Orders can include:

- Dentist and Practice
- Patient Forename, Surname, Gender and DOB
- Laboratory and Price List
- Sent Date, Required Date and Attachments
- Dental Laboratory Products, Price list type
- Order Notes

Once a Price List has been verified by the Laboratory it will be available for use here. Operators may use a graphical Dental Chart to facilitate the selection of Dental Products.

Once the Product selection is made, CABLE will search through its database using complex patented algorithms to find alternative products from the selected labs able to fulfil the customer's order with 'like for like' products. The available alternatives can then be compared on feedback, remake rate, compliance and price.

Each available product may be printed if the Dentist needs to be consulted and Orders can be saved as Drafts to facilitate this. Once an Order is ready to be progressed it is firstly 'Approved' and then 'Sent to Lab'. Each Laboratory will receive a Job Summary email periodically throughout the day giving an instant, advanced warning that a new Order will soon be on its way.

Once an Order has been received back from the Laboratory it is marked as 'Received By Practice'. This enabled reporting on Orders which need be chased up.

### Audit Scores and Feedback

Every order can be have an Audit Score applied by the Dentist as follows:

- Aesthetics, Occlusions, Margins and Contact Points

These Audit Scores are collated to give an overall score for the quality of the work supplied by the Laboratory.

In addition, Lab Feedback can also be added, giving a general opinion on the service supplied by the Lab. Orders can be marked as late, positive or negative. This feedback is collated to go on the Laboratory file.

### **3. Invoices and Variances**

#### **Invoice Posting and Statement Validation**

Allows the following functionality:

- Adding and Deleting of Invoices
- Matching Invoices to Orders
- Recording Variances between Invoice and Order Value

Invoices include:

- Dentist, Practice, Lab, Lab Ref, CABLE Ref, Type, Value, Patient, Invoice Date, Due Date, Early Settlement Discount(s)

#### **Purchase Payments**

CABLE offers an automatic Payment facility whereby the Dentist ( or Group / Practice) can do a Payment run to pay all their outstanding Invoices.

Facilities include: Create Pay Due List, Print Pay Due List, Edit Pay Due List, Create Payments, Edit Cheques, View BACS List, View Cheque List, View Remittances, Update Payments

Through this facility, invoices can be paid through the lab's selected payment method. If the lab has opted to be paid by BACS (Faster Payments) then a CSV download \* is available which can imported into your online banking facility.

\* Santander format available

### **4. Logging and Data Integrity**

CABLE employs a number of features to ensure data is protected.

CABLE uses a record locking facility to ensure any record can only be edited by a single person at once.

Editing and Deleting will (where appropriate) store logging details leaving an Audit trail of what change was made and by whom.

## 5. Permissions and Access

All users on CABLE are assigned Permission Roles. These Roles dictate everything they are able to see and do within the system as follows:

- Accounts
  - Orders (View, Edit, New)
  - Dentists (View, Edit, Add )
  - Practices (View, Edit, Lab Feedback)
  - Labs (View)
- Finance
  - Invoice Posting (View)
  - Purchase Payments (View)

In addition, the data is limited as follows:

- Managers can see details of all the Practices and Dentists for which they are Managers.
- Practices can see details of all the Dentists who work at that Practice.
- Dentists can only see their own details.
- Dentists and Practices can only see Laboratories which deal within their area.

Other areas of the system including Orders, Invoices, Transactions and Variances are also influenced by these permission rules.



# CABLE for Corporates

## 1. Group Management

### Dentists

Allows the following functionality:

- Add and Edit Dentists, Add Lab Feedback, Edit Practices, View Logs

Includes the following viewable information:

- Name, Telephone, Mobile, Fax, Email, Date Opened, Last Order, Last Activity, Account Status, Dormant, Sales this year, Sales last year, Practices

Includes the following editable information:

- Title, Initials, Forename, Surname, Telephone, Mobile, Fax, Email, Username, Password, Dormant, Practices

### Practices

Allows the following functionality:

- Add and Edit Practices, Add Lab Feedback, View Logs  Order Warnings Report

Includes the following viewable information:

- Name, Address, Town, County, Postcode, Country, Contact, Telephone, Fax, Email, Last Activity, Account Status, Dormant, Currency, Dentists

Includes the following editable information:

- Name, Address, Town, County, Postcode, Country, Currency, Contact, Telephone, Fax, Email, Username, Password, Dormant

### Managers

Allows the following functionality:

- Add and Edit Managers, Edit Practices, View Logs

Includes the following viewable information:

- Name, Telephone, Mobile, Fax, Email, Last Activity, Account Status, Dormant, Practices

Includes the following editable information:

- Title, Initials, Forename, Surname, Telephone, Mobile, Fax, Email, Username, Password, Dormant

### Group Account

Allows the following functionality:

- Edit Group Details, Edit Group Labs

Includes the following viewable information:

- Group Name, Group Website, Group Logo, Practices

Includes the following editable information:

- Group Name, Group Website, Group Logo, BACS Payment Ref, BACS File Format

## **Group Users**

Allows the following functionality:

- Add and Edit Group Users, View Logs

Includes the following viewable information:

- Name, Telephone, Mobile, Fax, Email, Last Activity, Account Status, Dormant

Includes the following editable information:

- Title, Forename, Surname, Telephone, Mobile, Fax, Email, Username, Password, Dormant

## **Labs**

Allows the following functionality:

- Add Lab Feedback, View Pricelists

Includes the following viewable information:

- Lab Details including Name, Address, Town, County, Postcode, Country, Contact(s), Website, Telephone, Fax, Email, Last Activity, Account Status, Guarantee, Labtrac Lab, Dormant, Charts for Lab Feedback, Lab Remakes, Audit Scores
- Profile including Lab Logo, References and Warranty
- Service Area including map
- Additional Detail including MHRA No, Certificate, Attachments, Company No and Technicians

## 2. Purchase Order Management

### Orders

Allows the following functionality:

- Add, Edit, Cancel, View, Print and Search Orders
- Approve and Remake Orders
- Labslip, Product Passport, Order Remakes, Order Warnings, Order Daily Values, Order Progress, Order by Status
- Order Sign Off

Orders can include:

- Dentist and Practice
- Patient Forename, Surname, Gender and DOB
- Laboratory and Price List
- Sent Date, Required Date and Attachments
- Dental Laboratory Products
- Order Notes

Once a Price List has been verified by the Laboratory it will be available for use here. Operators may use a graphical Dental Chart to facilitate the selection of Dental Products.

Once the Product selection is made, CABLE will search through its database using complex patented algorithms to find alternative products from the selected labs able to fulfil the customer's order with 'like for like' products. The available alternatives can then be compared on feedback, remake rate, compliance and price.

Each available product may be printed if the Dentist needs to be consulted and Orders can be saved as Drafts to facilitate this. Once an Order is ready to be progressed it is firstly 'Approved' and then 'Sent to Lab'. Each Laboratory will receive a Job Summary email periodically throughout the day giving an instant, advanced warning that a new Order will soon be on its way.

Once an Order has been received back from the Laboratory it is marked as 'Received By Practice'. This enabled reporting on Orders which need be chased up.

### Audit Scores and Feedback

Every order can be have an Audit Score applied by the Dentist as follows:

- Aesthetics, Occlusions, Margins and Contact Points

These Audit Scores are collated to give an overall score for the quality of the work supplied by the Laboratory.

In addition, Lab Feedback can also be added, giving a general opinion on the service supplied by the Lab. Orders can be marked as late, positive or negative. This feedback is collated to go on the Laboratory file.

### 3. Invoices and Variances

#### Invoice Posting and Statement Validation

Allows the following functionality:

- Adding and Deleting of Invoices
- Matching Invoices to Orders
- Recording Variances between Invoice and Order Value

Invoices include:

- Dentist, Practice, Lab, Lab Ref, CABLE Ref, Type, Value, Patient, Invoice Date, Due Date, Early Settlement Discount(s)

#### Transactions

Allows Invoices from Laboratories to be searched by Dentist, Practice and Lab. Invoices can:

- Be viewed as PDF documents
- Be toggled between authorised and on STOP
- Can be set as Paid

#### Variances

Allows the following functionality:

- Variances can be searched by Dentist, Practice and Lab.
- Gives a breakdown of the Order and Invoice related to the Variance.
- Gives the reason for and the amount of the Variance (if available).

#### Purchase Payments

CABLE offers an automatic Payment facility whereby the Group (or Dentist / Practice) can do a Payment run to pay all their outstanding Invoices.

Facilities include: Create Pay Due List, Print Pay Due List, Edit Pay Due List, Create Payments, Edit Cheques, View BACS List, View Cheque List, View Remittances, Update Payments

Through this facility, invoices can be paid through the lab's selected payment method. If the lab has opted to be paid by BACS (Faster Payments) then a CSV download \* is available which can be imported into your online banking facility.

\* Santander format available

## 4. Reports

Allows the following Reports to be viewed, printed and saved:

- Dentist Order Summary: showing a summary of Laboratory spend by Dentist and Practice.
- Dentists Labs: shows a summary of Labs used by Dentists across each Practice
- Lab Cost Savings: every Order entered on CABLE keeps a record of the Laboratory chosen as well as the alternative choices available at the time. This allows a historical record of what savings were possible, what savings were made and what savings were missed by each Dentist and Practice.
- Lab Price Lists: showing every Pricelist available to the Group, by Lab
- Order Daily Values: showing a summary of number of jobs and value by day
- Order Remakes: showing a summary of Remakes by Lab
- Practice Savings: shows a summary of all Orders placed on CABLE within the given timeframe and the savings that were missed for each Order.
- Order Warnings: CABLE uses the status of each Booking to warn the Practice if an Order is in danger of arriving back late from the Laboratory. This gives advance warning to chase up Orders or to contact the customer to re-arrange an appointment.
- Products By Dentist – shows a summary of which products are being purchased by each Dentist

## 5. Logging and Data Integrity

CABLE employs a number of features to ensure data is protected.

CABLE uses a record locking facility to ensure any record can only be edited by a single person at once.

Editing and Deleting will (where appropriate) store logging details leaving an Audit trail of what change was made and by whom.

## 6. Permissions and Access

All users on CABLE are assigned Permission Roles. These Roles dictate everything they are able to see and do within the system as follows:

- Accounts
  - Orders (View, Edit)
  - Dentists (View, Edit, New, Edit Practices)
  - Practices (View, Edit, New, New Dentist)
  - Managers (View, Edit, New, Edit Practices)
  - Labs (View)
  - My Group Account (View, Edit)
  
- Finance
  - Invoice Posting (View)
  - Transactions (View)
  - Variances (View)
  - Reports (View)
  - Purchase Payments (View)
  
- Reports
  - Lab Cost Savings
  - Dentist Order Summary
  - Order Warnings
  - Lab Price Lists
  - Practice Savings
  - Order Daily Values
  - Dentists Labs
  - Order Remakes
  - Products By Dentist
  - Order Summary By Lab

In addition, the data is limited as follows:

- Managers can see details of all the Practices and Dentists for which they are Managers.
  
- Practices can see details of all the Dentists who work at that Practice.
  
- Dentists can only see their own details.
  
- Dentists and Practices can only see Laboratories which deal within their area.

Other areas of the system including Orders, Invoices, Transactions and Variances are also influenced by these permission rules.

## CABLE for Laboratories

Allows the following functionality:

### 1. My Orders

- View all Laboratory Orders by status – New, Current and Completed.
  - Change Order Status, Contract Review, Assign Technician, Add Attachments, Add Notes to Order \*  Raise Invoices for Orders \*
  - Reports – the following reports are available within CABLE: Labslip, Invoice, Product Passport, Order Remakes, Dentists Not Ordered Since Date, Dentist Sales Analysis, Sales Daybook, Sales Order Daily Values,
  - Dentists Aged Debtors, Sales Transactions Unpaid, Sales Order Warnings, Product Sales Lab, Order Progress, Products Bought By Dentist, Dentist Price Lists, Sales Invoice Summary By Dates
- \* See Lab Management Integration

### 2. Invoice Posting

- Allows to raise Invoices and Credit notes for Dentists \*
  - Invoice includes: CABLE Order No, Dentist, Patient, Goods, VAT, Total, Lab Ref, Invoice Date, Due Date, Early Settlement Days, Notes
  - Invoice Lines include: Qty, Unit Value, VAT
- \* See Lab Management Integration

### 3. Setup

- Edit Lab. View Logs
- View Price Lists

Includes the following viewable information:

- Name, Address, Town, County, Postcode, Country, Currency, Last Activity, Web Status, Dormant,
- Guarantee, Labtrac Lab, Contact(s), Website, Telephone, Fax, Email,
- Charts for Lab Feedback, Lab Remakes, Audit Scores
- Logo, References, Warranty, Service Area map, Early Settlement Discounts
- MHRA Reg No, MHRA Certificate, Company Reg No
- Technicians and GDC Numbers and Certificates
- Any additional Documents i.e. Lab Card

Includes the following editable information:

- Name, Address, Town, County, Postcode, Country, Currency, Website, Turnaround Days, Guarantee, Contact(s), Telephone, Mobile, Fax, Email, Payment Method, BACS details, Username, Password  Logo, References, Warranty Declarations
- Service Area Map
- MHRA Reg No, MHRA Certificate, Company Reg No, Invoice Terms Days, Job Summary Email Schedule
- Technicians, GDC Numbers, Certificates and Logins
- Any additional Documents i.e. Lab Card
- Early Settlement Discount details

### 4. Price List Management

Price Lists can be added and edited \*. When a new Price List is issued, the details of the Price List can be entered including the Price List, Products, Reference, CE Materials and Price.

Pricelists can be set for All Dentists, or they can be set for specific dentists only.

Once the Pricelist have been entered into CABLE, they need to be Mapped.

\* See Lab Management Integration

## **5. Price List Mapping**

Cable requires all Pricelists to be mapped in order for them to be available to CABLE customers. CABLE uses intelligent algorithms to attempt to automatically map every pricelist. Where automatic mappings cannot be found, the lab is prompted with suggestions as to what their products could map to. Once the lab has reviewed all their mappings, they can approve their pricelist for use on CABLE.

## **Lab Management Integration**

Various Lab Management systems are integrated into CABLE. This integration allows numerous automated processes to function, such as automatic Order Entry into the Lab and automating Invoice receipt into CABLE. As such, where a particular feature has become automated, it may be disabled/unavailable via the CABLE interface.

## **6. Transactions**

Allows Invoices from Laboratories to be searched by Dentist, Practice and Lab. Invoices can:

- Be viewed as PDF documents



## Minimum Requirements

| Component                                     | Minimum  | Recommended                                      |
|---|--|--|
| <b>Processor</b>                              | Intel Pentium Core 2 Duo<br>2.3Ghz   | Intel Core i3 2.4GHz                             |
| <b>Memory</b>                                 | 2 GB   | 3 GB   |
| <b>Display</b>                                | 1024x768 resolution  | 1440x900 or higher<br>resolution                 |
| <b>Graphics Device</b>                        | Integrated   | DX11 capable with 128MB                          |
| <b>Hard Disk Free Space</b>                   | 5 GB   | 20 GB  |
| <b>Desktop / Laptop<br/>Operating System</b>  | Microsoft Windows Vista *<br>Microsoft Windows 7 *<br>Microsoft Windows 8 *<br>Microsoft Windows 10<br>Apple Mac OS X 10.9 and later * |  |
| <b>Mobiles / Tablets<br/>Operating System</b> | Apple iOS 7 and later for Apple smartphones ** and tablets<br>Android 4 and later for Android smartphones ** and tablets               |  |
| <b>Web Browser</b>                            | Google Chrome 47 *<br>Internet Explorer 11 *<br>Firefox 18.0 *<br>Safari 7 (Apple products only) *                                     | The latest version of your<br>chosen web browser |
| <b>Network</b>                                | Broadband Internet<br>Down: 1.6Mb ***<br>Up: 0.4Mb ***   | Broadband Internet<br>Down: 8Mb<br>Up: 2Mb       |

### Notes

While CABLE will run on a device meeting the minimum requirements above, it may lead to a poor user experience.

\* CABLE is a state of the art responsive web application, and requires a capable operating system and browser to support it. CABLE will run on old web browsers but may run up to 10x slower than the latest version available. We highly recommend upgrading to the latest version of your chosen operating system and web browser.

\*\* Whilst CABLE will run on smartphones, for the best user experience we recommend using a tablet, desktop or laptop system.

\*\*\* Slow internet speeds may make the CABLE appear slow and unresponsive.